

FCFC Service Coordination Matrix

| County | Who do I call or email to ask about applying for Service Coordination? | What ages of children can receive Service Coordination & what needs qualify them for it? | Who can refer a child & how is a referral made? | How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed? | How can a family get a Parent Advocate? | What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree? | Who do I call or email to file a dispute or disagreement? |
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| Wyandot | <p>Anne Denman Title: Council Director</p> <p>Phone: 419-294-6438</p> <p>Email: wyandotfcfc1@sbcglobal.net</p> | Any multi-need child, ages 0-21, whose service & support needs are not adequately being met in traditional agency systems. However no child/family is refused the opportunity to refer themselves for consideration of service coordination. | Any parent or agency personnel can make a referral. Contact the Council Director to discuss your referral & request a packet. Referral packets are filled out by the referring agency, parent, or as a joint effort. Completed packets can be returned to the Council office by mail, fax, email, or in person. | Referral packets can be requested by contacting the office of Wyandot County FCF. Completed packets need to be returned to the Council office via fax, mail, email, or in person. | Families are offered a parent advocate during the referral process; however, a parent advocate can be accessed at any point during the service coordination process. Parents can request a parent advocate by completing the parent advocate referral form. | Wyandot County FCF's Dispute Resolution Process is shared with the parent/agency during the intake/referral process. If there is a disagreement with a service coordination decision that cannot be resolved among team members, the parent/agency would follow the steps outlined in the Dispute Resolution Process. Upon filing a formal complaint, an investigation of the complaint will follow. A written decision will be given to the complainant within 60 days. | <p>Anne Denman Title: Council Director</p> <p>Phone: 419-294-6438</p> <p>Email: wyandotfcfc1@sbcglobal.net</p> |