

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Trumbull	<p>Name: Bonnie Wilson Title: Coordinator</p> <p>Phone: 330.675.2765, ext. 109</p> <p>Email: bwilson@trumbullmhrb.org</p>	birth to 22	A parent/caregiver or any organization may refer for service coordination by contacting the Council Coordinator at 330.675.2765, ext. 109.	A parent may self-refer by calling 330.675.2765, ext 109. The Council Coordinator will gather preliminary information from the parent and then mail forms to gather additional information. The forms are completed by the parent and returned to the Council office. If a parent prefers, the process can begin with a face-to-face meeting to gather information and complete necessary forms.	The Trumbull County Family and Children First Council can assist families with referrals to parent advocates.	Families who have a disagreement or a dispute are offered a dispute resolution process. Parents/caregivers are provided with a brochure describing the process when beginning service coordination. The process is impartial and thorough and is completed in no more than sixty days if all levels of the process are used. In a case resolved at the preliminary level, the decision would be reached within thirty days.	<p>Name: Bonnie Wilson Title: Coordinator</p> <p>Phone: 330.675.2765, ext. 109</p> <p>Email: bwilson@trumbullmhrb.org</p>