

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Portage	<p>Name: Mary McCracken LISW-S Title: ICAT Coordinator</p> <p>Phone: 330-296-5552 Email: mmccracken@childrensadvantage.org</p>	0-21 with multi-systemic needs	A parent or provider can request a service coordination. The provider will then consult with parent on time of meeting and who will be invited to the meeting. Each agency in Portage County does their own service coordination	The parent can verbally request service coordination through their provider.	Parent would ask their provider for information to obtain a Parent Advocate	If there is a disagreement with the results/decision of the service coordination, parent could contact the ICAT Coordinator who would then review meeting minutes, speak with parent and provide findings within 10 days.	<p>Name: Mary McCracken Title: ICAT Coordinator</p> <p>Phone: 330-296-5552 Email: mmccracken@childrensadvantage.org</p>