

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Muskingum	<p>Name: <b>Ronda Hollingshead</b>                      Title: Creative Options Coordinator</p> <p><b>Phone:</b>                      740-452-6339 ext 107</p> <p><b>Email:</b>  <a href="mailto:Ronda.Hollingshead@jfs.ohio.gov">Ronda.Hollingshead@jfs.ohio.gov</a></p>	0-21 years of age with multiple system Involvement or multiple system needs.	Agency personnel, schools or families.	By calling any Council Agency or calling Council office 740-454-9908 or Creative Options Coordinator 740-455-6710	Upon request at any point of the process by asking the Creative Options Coordinator.	Follow the dispute resolution process. 14 days for a final answer.	<p>Name: <b>Ronda Hollingshead</b>                      Title: Creative Options Coordinator</p> <p><b>Phone:</b>                      740-452-6339 ext 107</p> <p><b>Email:</b>  <a href="mailto:Ronda.Hollingshead@jfs.ohio.gov">Ronda.Hollingshead@jfs.ohio.gov</a></p>