

Family and Children First Council (FCFC) Service Coordination Matrix, 2018



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Montgomery	<p>Kima Cunningham Title: Program Coordinator</p> <p>Phone: 937-224-8469 Email: cunninghamk@mcOhio.org</p> <p>Matt Dunn Title: Manager, Community Programming</p> <p>Phone: 937-225-4573 Email: dunnm@mcOhio.org</p>	A person from birth through age 21 or up to the age 22 with multi-system needs can receive Service Coordination.	<p>A self-referral may be made by a parent or custodial guardian, an agency or community member may also refer a child for services.</p> <p>A referral is made by completing a referral form (linked below) or contacting the Human Services Planning & Development Department by telephone and submitting the referral form to the program coordinator.</p>	A parent may self-refer a child by contacting the Montgomery County Human Services Planning & Development Department or obtaining the Service Coordination Referral form from the Montgomery County website at the link listed beneath this matrix. Once the form is completed the parent may email the form to cunninghamk@mcOhio.org or the parent can mail or drop off the form to the Human Services Planning and Development Department located at 451 W. Third Street, 9 th floor Dayton, Ohio 45422.	A family may receive a parent advocate by directly contacting the Parent Advocacy Connection, the Montgomery County Human Services Planning & Development Department or a member of the Service Brokers Committee (Montgomery County Human Services Agency representatives) or other designated service coordination family team member.	A Dispute Resolution Process is in place. Most answers should occur within 14 days, but it may also take up to 30 days depending on the complexity of the disagreement & the steps required to resolve the concern.	<p>Kima Cunningham Title: Program Coordinator</p> <p>Phone: 937-224-8469 Email: cunninghamk@mcOhio.org</p> <p>Matt Dunn Title: Manager, Community Programming</p> <p>Phone: 937-225-4573 Email: dunnm@mcOhio.org</p>

Link to Referral form:

http://www.mcOhio.org/departments/human_services_planning_and_development/family_centered_services_and_supports.php