

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lucas County	Name: Keith McWhite Title: Manager of Intersystem Care Coordination Phone: 419-720-5816 Email: kmcwhite@nwoca.net	Children and Youth ages 0 through 21 years of age	Referrals may be made by any of the public systems (Children Services, Juvenile Court, Developmental Disabilities, etc.) or their contracted providers as is the case with Mental Health. Parents/Caregivers may self-refer for Wraparound and or Service Coordination	Parents may call (419) 725-7192 for a copy of the Wraparound Referral Form or call Keith McWhite directly if they have further questions or needs assistance.	This option is something that is discussed during the Wraparound and or Service Teams planning process	If you disagree with an Intersystem Care Coordination decision - by the Intersystem Resource Team, Wraparound Team, Service Coordination, or Administrative, you have the right to file a dispute resolution. Dispute Resolution process may take up to 60-days till a final decision is reached	Name: David Kontur Title: LCFC Director Phone: (419) 725-7190 Email: dkontur@nwoca.net