

FCFC Service Coordination Matrix

Attachment D



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lake	Name: Colleen Connors Title: Council Coordinator Phone: 440-350-4345 Email: Colleen.Connors@jfs.ohio.gov	Children ages 0 through 21 with needs addressed through multiple systems or agencies (such as Juvenile Court, Lake County Board of Developmental Disabilities, school systems, mental health, etc.)	Family members and professionals may make referrals. Please call Colleen Connors at 440-350-4345 to make a referral.	Referral forms can be obtained by contacting Colleen Connors at 440-350-4345. Completed forms need to be returned to the attention of Colleen Connors.	Advocacy information can be obtained by contacting Colleen Connors at 440-350-4345 or by contacting NAMI Lake County at 440-639-1200. Advocates are available to families.	Families may file disputes or disagreements regarding service coordination decisions with Colleen Connors. All disputes must be resolved within 60 days (excluding filings at Juvenile Court). More information about the process surrounding disputes/disagreements can be obtained by contacting Colleen Connors.	Name: Colleen Connors Title: Council Coordinator Phone: 440-350-4345 Email: Colleen.Connors@jfs.ohio.gov