

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	What happens if I disagree with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Hocking</b>	<p>Name: <b>Victoria Hilliard, LSW</b>                      Title: Director,                      Hocking County FCFC</p> <p><b>Phone:</b> 740-380-2446  <b>Email:</b>                      fcfc@hockingdd.org</p>	<p>Birth to 21 that have needs in multiple systems. A parent can call the FCFC Director and request a family team meeting for any child with emotional, physical, mental health or developmental needs and an assessment will be done over the phone.</p>	<p>Any family voluntarily seeking services, any agency staff member, or juvenile court may call the FCFC Director and request a family team meeting.</p>	<p><b>A parent may self-refer by calling the FCFC Director at (740)380-2446 and request a family team meeting. The FCFC Director will contact appropriate parties to invite to the initial meeting. Parent will also request who they would like to have in attendance.</b></p>	<p>A parent can request an advocate and the FCFC Director will make arraignments for the advocate. An invitation to request an advocate is also made to the parent during the initial team meeting, and/phone contact.</p>	<p>After working with an agency to resolve any issues, a parent may contact the FCFC Director to request a dispute resolution. The Director will have an answer within 10 business days.</p>	<p>Name: <b>Victoria Hilliard, LSW</b>                      Title: Director</p> <p><b>Phone:</b> 740-380-2446  <b>Email:</b>                      fcfc@hockingdd.org</p>