

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Hardin	<p>John Folk Title: Council Administrator</p> <p>Phone: 419-675-1130</p> <p>Email: john.folk@jfs.ohio.gov</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335</p> <p>Email: wright04@odjfs.state.oh.us</p>	<p>Any multi-need child, ages 0-21, whose service & support needs are not adequately being met in traditional agency systems. However no child/family is refused the opportunity to refer themselves for consideration of service coordination.</p>	<p>Any parent or agency personnel can make a referral. Contact the Council Administrator to discuss your referral & request a packet. Referral packets are filled out by the referring agency, parent, or as a joint effort. Completed packets can be returned to the Council office by mail, fax, email, or in person.</p>	<p>Referral packets can be requested by contacting the office of Hardin County FCF. Completed packets need to be returned to the Council office via fax, mail, email, or in person.</p>	<p>Families are offered a parent advocate during the referral process; however, a parent advocate can be accessed at any point during the service coordination process. Parents can request a parent advocate by completing the parent advocate referral form.</p>	<p>Hardin County FCF's Dispute Resolution Process is shared with the parent/agency during the intake/referral process. If there is a disagreement with a service coordination decision that cannot be resolved among team members, the parent/agency would follow the steps outlined in the Dispute Resolution Process. Upon filing a formal complaint, an investigation of the complaint will follow. A written decision will be given to the complainant within 60 days.</p>	<p>John Folk Title: Council Administrator</p> <p>Phone: 419-675-1130</p> <p>Email: john.folk@jfs.ohio.gov</p> <p>or</p> <p>Tracy Wright Title: Facilitator</p> <p>Phone: 419-675-1130 x 2335</p> <p>Email: wright04@odjfs.state.oh.us</p>