

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & <b>what needs</b> qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	What happens if I disagree with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Hancock</b>	<p>Name: <b>Peggy Grandbois</b>                      Title: Hancock County Family and Children First Council Coordinator</p> <p><b>Phone:</b> 419-424-7073  <b>Email:</b> mfgrandbois@co.hancock.oh.us</p>	Any Hancock County family with a child or youth (age birth-21) in need of a coordinated inter-disciplinary plan to address their unique needs.	Referrals can be taken directly from families or provider agencies. If not with an agency, contact the Family and Children First Council Coordinator or visit <a href="http://www.fcchancock.org">www.fcchancock.org</a> .	<b>A parent can contact the Family and Children First Council Coordinator or their youth's or family's provider agency to receive the referral documents, or visit <a href="http://www.fcchancock.org">www.fcchancock.org</a>. The completed referral documents can be given to the Family and Children First Council Coordinator or their youth's or family's provider agency.</b>	The option to have a family advocate is discussed during the referral process.	Request a Dispute Resolution Form from the Family and Children First Council Coordinator. After completion and submittal to the Coordinator, it will take up to 3 business days to get a response.	<p>Name: <b>Peggy Grandbois</b>                      Title: Hancock County Family and Children First Council Coordinator</p> <p><b>Phone:</b> 419-424-7073  <b>Email:</b> mfgrandbois@co.hancock.oh.us</p>