

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Delaware	Name: Kanda Benner Title: Coordinator FCFC Phone: 740-369-2484 Email: kbenner@co.delaware.oh.us	1. Delaware County Residents 2. 0-21years old 3. Involved with 2 or more agencies	1. Agency representative 2. F.A.C.T. meeting	1. Parent can ask agency they are linked with and getting services from or 2. Contact FCFC Coordinator	Contact Delaware Juvenile Court Diversion Program at 740-833-2600	May file complaint with FCFC. If the complaint remains unresolved. the family may file with the county court.	Name: Kanda Benner Title: Coordinator FCFC Phone: 740-369-2484 Email: kbenner@co.delaware.oh.us