

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Columbiana	<p>Name: <b>Steve Ullom</b> Title: Coordinator</p> <p><b>Phone:</b> 330-424-9591 <b>Email:</b> sullom@ccesc.k12.oh.us</p>	0-21	Anyone can make a referral to FCFC Service Coordination; they can contact Coordinator by telephone, email, fax or walk in to CCESC office to speak directly	<b>A referral form can be obtained by contacting the FCFC Coordinator at 330-424-9591</b>	A family advocate referral can be made upon entrance into Service Coordination through FCFC. This is done at the Engagement Phase with a Facilitator.	The party in disagreement can notify in writing a summary of the concerns to the FCFC Coordinator. The FCFC Coordinator will gather information from all parties and attempt to mediate a solution to the concern by meeting with all parties. If resolution cannot be found at the FCFC Coordinator level, the Coordinator will provide a written summary of findings regarding the area of concerns and recommendations within (15) fifteen days to be reviewed by the Executive Committee of FCFC. The committee will review the complaint and present their written recommendations within fifteen (15) days of their review to the complainant filing the dispute.	<p>Name: <b>Steve Ullom</b> Title: Coordinator</p> <p><b>Phone:</b> 330-424-9591 <b>Email:</b> sullom@ccesc.k12.oh.us</p>