

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Clermont	<p>Name: Lee Ann Lindroth Title: Wraparound Coordinator</p> <p>Phone: 513-732-5413 Email: llindroth.fcf@ccmhrb.org</p>	<p>Children ages 0 through 21 with multi-systemic needs are eligible for service coordination</p>	<p>A referral may be initiated by a parent/guardian, agency, juvenile court or school via phone, web, or fax. Phone referrals should be directed to Lee Ann Lindroth, Wraparound Coordinator, at (513) 732-5413. An online referral form can be accessed at http://www.clermontfcf.org and submitted through the same website. A completed referral form can be faxed to the Wraparound Coordinator at (513) 732-5414. Parents may also apply directly at the FCF office at 2337 Clermont Center Dr., Batavia, Ohio 45103.</p>	<p>Parents may call and speak with Wraparound Coordinator, Lee Ann Lindroth, at (513) 732-5413 to initiate a referral. They can also access an online referral form at http://www.clermontfcf.org and submit online or fax a completed form to Lee Ann Lindroth at (513)732-5414. They may also apply in person at the FCF office at 2337 Clermont Center Dr., Batavia, Ohio 45103.</p>	<p>Parents are informed at the time of referral that a Peer Support Partner is available for families involved with Wraparound. This support is provided at no cost to the family. Families may choose not to be assigned a Peer Support Partner and may then request one at a later time in the Wraparound process.</p>	<p>Clermont County FCF has a Dispute Resolution Policy in place which is discussed at the time of referral and provided in writing at the first meeting. In emergent situations, resolution decisions are relayed verbally within 1 day of gathering relevant information. In non-emergent situations, a decision is relayed in writing within 15 days of gathering relevant information.</p>	<p>Gretchen Behimer Title: FAST TRAC Project Director</p> <p>Phone: 513-732-5400 Email: gbehimer.fcf@ccmhrb.org</p>