

# FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Clark	<p>Name: <b>Leslie Crew</b>            Title: Executive Director Family &amp; Children First Council</p> <p><b>Phone:</b> 937.327.1991  <b>Email:</b> clarkfcfc@gmail.com</p> <p>Rex Fent            Title: Family Stability Coordinator            937.327.1720            Rex.Fent@jfs.ohio.gov</p> <p>Kim Markham            Wraparound Coord.            937.269.5603            kmarkham@oesterlen.org</p>	<p>Birth through 21 with multi-systemic needs. Resident of Clark County. Unable to access needed services through traditional agency systems, and needing services from two or more systems.</p>	<p>Family may self refer, family may request referral through school or agency working with family; child/family team leader may refer with supervisor / principal approval. Referral form available electronically from FCFC Executive Director or Family Stability Coordinator or Wraparound Coordinator.</p>	<p><b>Family may self refer, family may request referral through school or agency working with family. Referral form available electronically from FCFC Executive Director, Family Stability Coordinator, or Wraparound Coordinator. See column 2 for contact information.</b></p>	<p>Contact Wraparound Coordinator            937.269.5603</p>	<p>Refer to the Dispute Resolution Process document provided by the Wraparound Facilitator or Team Leader; process varies depending on nature of dispute; services continue during the dispute resolution process; disputes are resolved within 60 days.</p>	<p>Name: <b>Leslie Crew</b>            Title: Executive Director, Clark County Family &amp; Children First Council</p> <p><b>Phone:</b> 937.327.1991  <b>Email:</b> clarkfcfc@gmail.com</p>