

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Ashland	<p>Name: Amy Frese Title: FCFC Coordinator</p> <p>Phone: 419-289-0000 ext 5015 Email: afrese@ashlandcounty.org</p>	<p>Any child 0-21 yrs old is potentially eligible for service coordination. Service coordination is appropriate for children and families already receiving services from at least two providers.</p>	<p>Any agency, juvenile court, or family member may refer a child(ren) & family to the Ashland Co. FCFC for service coordination. They should contact the FCFC coordinator & discuss the need for service coordination and/or submit a referral form which the coordinator provides to the agency, juvenile court, or family member.</p>	<p>The parent can call the Ashland FCFC coordinator and request a referral form. The FCFC coordinator will provide the form to the parent, the parent completes the form & returns it to the FCFC coordinator after completion. If the parent needs assistance completing the form, assistance will be provided for by the FCFC coordinator.</p>	<p>The family can contact the FCFC coordinator for contact information for the PAC contact for our region, or the FCFC coordinator can refer the family to the PAC contact if the family desires.</p>	<p>A parent or agency represented on the Council can initiate the official dispute process if there is a disagreement with the services a child is to receive from agencies represented on the Council. A dispute must be submitted in writing, to include a statement regarding the nature of the dispute & is to be submitted to the Ashland Co. FCFC coordinator. The written dispute shall be dated stamped upon receipt. All disputes subject to this process will be resolved in a timely manner not to exceed 60 days. Disputes must be filed within 10 days of the rise of the disagreement.</p>	<p>Name: Amy Frese Title: FCFC coordinator</p> <p>Phone: 419-289-0000 ext 5015 Email: afrese@ashlandcounty.org</p>