

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Allen	<p>Name: Carole Enneking Title: Coordinator</p> <p>Phone: 419-223-8563 Email: cenneking@allencountyohio.com</p>	<p>Children from birth through the end of their 21st year- with needs that have not been able to be met by partner agencies involved in their service coordination.</p>	<p>Anyone can refer a child/family for Service Coordination. Referral can be made by contacting any partner agency or contacting the FCFC coordinator.</p>	<p>A parent can self-refer their child by contacting the FCFC coordinator who will discuss the needs of the child / family & begin selecting the team who should be involved with the parent's input and bring the case to the attention of the committee.</p>	<p>The family team should ask each family whether they would like a family support person - neighbor, pastor, friend or an appointed parent advocate.</p>	<p>We have a complaint procedure in place. According to our procedure, the complaint will be referred to the Intersystems Chair who will appoint a Dispute Resolution Team within five days of notice, & they will have 10 days to complete their decision-making</p>	<p>Name: Staci Nichols & Kristy Schweingruber Title: Co-chairs</p> <p>Phone: Staci Nichols 419-227-8590 Kristy Schweingruber 419-221-1385 Email: Staci NicholsStaci.Nichols@jfs.ohio.gov v Kristy Schweingruber kschweingruber@acbdd.org</p>