

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Wayne	<p>Cameron Maneese Title: Council Director</p> <p>Phone: 330-264-2527</p> <p>Email: cmaneese@waynefcfc.org</p> <p>Tami Spotts Title: Service Coordinator,</p> <p>Phone: 330-345-6771, Ext 236, Email: tesc_spotts@tccsa.net</p>	Any child meeting Help Me Grow eligibility requirements for prenatal to age 3; & any child who may have multi-systemic needs, birth to age 22 may receive Service Coordination.	Anyone can make a referral to Service Coordination; parents, family supports, lead case managers from any child serving agency, all school personnel. Requests go to Wayne FCFC or Service Coordinator for a Referral form & a Release of Information. Completed forms should be returned to FCFC's County Diversion Team (who meets weekly) & will review the referral & forward to the Service Coordinator for action.	Parents/guardians may call the Council Director at 330-264-2527 or Service Coordinator at 330-345-6771, Ext 236 to receive a referral packet or the referral forms are available on-line at www.waynefcfc.org . Once completed these forms should go to the Council Director & be reviewed by the Diversion Team. Service Coordination referrals will then formally be set for Service Coordination. Diversion Team meets weekly.	All Service Coordination cases begin with a referral to the County's Parent Advocate (PA). The PA will contact the family upon receiving a referral to establish an initial contact & to determine to what extent the family would like the PA to be available in Service Coordination.	Families, parents or guardians may request that the Diversion Team review a Service Coordination Dispute for systems review; If this does not meet with a satisfactory result, then a Formal Dispute Resolution form may be submitted to the Council Director within 30 days of the S.C decision. The Executive Committee of Council will review the dispute within 6 days of receipt & submit a written recommendation to the parties. The family has 5 days to accept the recommendation or request that the Juvenile Court Judge be the final arbitrator.	<p>Cameron Maneese Title: Council Director</p> <p>Phone: 330-264-2527</p> <p>Email: cmaneese@waynefcfc.org</p>