

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Tuscarawas	<p>Rindy Brice Title: Council Manager</p> <p>Phone: 330-343-2286</p> <p>Email: servicecoordinator@tcfcfc.org</p>	<p>Ages 0-21</p> <p>Needs: The service coordination process is designed for children that have needs that cross multiple systems (e.g. mental health, school, Job & Family Services). This process is also specifically designed for children at risk of or returning from placement & those at risk of juvenile court involvement.</p>	<p>Referrals can be made by existing service providers, family supports, professionals in the community, & the family.</p>	<p>Parents can access the referral form at the Tuscarawas County Family & Children First website www.tcfcfc.org or obtain a copy by calling the Family & Children First Council at 330-343-2286. This form can be e-mailed to servicecoordinator@tcfcfc.org or to Tuscarawas County Family & Children First Council, P.O. Box 1017, New Philadelphia, Ohio 44663.</p>	<p>All families participating in the service coordination process will be offered a family advocate by the service coordinator. Families are also encouraged to bring their own advocate or support person/people to the service coordination process.</p>	<p>The first step is to talk to the service coordinator about your concerns. If there is no resolution or consensus reached, a parent may consider the dispute resolution process to resolve the disagreement. There are four different levels to dispute resolution, each one taking approximately 14 working days for emergency situations & potentially longer in non-emergency situations.</p>	<p>Rindy Brice Title: Council Manager</p> <p>Phone: 330-343-2286</p> <p>Email: servicecoordinator@tcfcfc.org</p>