

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate ?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Pickaway	Name: Kim Martin Title: Council Coordinator Phone: (740) 409-0219 Email: pike.fcfc@gmail.com	Council serves children with multiple sytem's of care involved in a TEAM program that coordinates and monitor's service delivery and success.	Children can be referred by parents, legal guardians, school districts or any system of care and community parnter that serves children ages birth -21 yrs.	Parents can call Council Director Kim Martin to set up an appointment for screening and intake into the TEAM service coordination program at (740) 409-0219	A child must be served in the TEAM program in order to access a family advocate. Assignment/referral for a family advocate must be written into the Family Service Coordinaton Plan	A disagreement can be filed through the formal resolution dispute process outlined in the TEAM program. Results are usually given within 30 days depending upon the system of care partners and their availability to settle the disupte in a timely manner.	Name: Kim Martin Title: Council Coordinator Phone: (740) 409-0219 Email: pike.fcfc@gmail.com