

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	What happens if I disagree with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Morrow</b>	<b>Kanda Benner</b> Title: FCFC Coordinator  <b>Phone:</b> 614-496-4619 <b>Email:</b> <a href="mailto:kbenner@mvnu.edu">kbenner@mvnu.edu</a>	Children ages 0-21 with multi-system needs.	Parent or agency case manager may contact the council coordinator.	<b>By contacting a council agency or the council coordinator. The referral request may be given to a caseworker or the coordinator.</b>	The family is offered the assistance of a parent advocate or may arrange for an advocate of its own choosing.	A meeting to resolve a service coordination disagreement will be held within 10 working days of receiving the written request.	<b>Kanda Benner</b> Title: FCFC Coordinator  <b>Phone:</b> 614-496-4619 <b>Email:</b> <a href="mailto:kbenner@mvnu.edu">kbenner@mvnu.edu</a>