

# FCFC Service Coordination Matrix

| County       | Who do I call or email to ask about applying for Service Coordination?   | What ages of children can receive Service Coordination & what needs qualify them for it?  | Who can refer a child & how is a referral made?  | How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?   | How can a family get a Parent Advocate?  | What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?   | Who do I call or email to file a dispute or disagreement?  |
|--------------|--|---|--|---|--|--|--|
| <b>Miami</b> | <p><b>Beth Adkins</b><br/>Title: FCFC Program Coordinator</p> <p><b>Phone:</b><br/>937-335-7727 ext. 203</p> <p><b>Email:</b><br/><a href="mailto:adkinsb@tcbmds.org">adkinsb@tcbmds.org</a></p> | <p>Youth 0 through 21 years old can receive service coordination. Youth &amp; family must be residents of Miami County &amp; must have multi-systemic needs. Youth often will be identified as abused, neglected, dependent, at-risk to be unruly, adjudicated unruly, adjudicated delinquent, or at-risk of abuse, neglect, or dependency, as well as children with non-behavioral health needs such as those who are medically fragile. Youth also may have or be at-risk for developmental delays &amp;/or disabilities.</p> | <p>A referral is made for service coordination by a family seeking services, or by any child-serving agency, including Juvenile Court. A referral can be made by completing the referral packet &amp; returning it to the FCFC office.</p> | <p><b>Any parent may self-refer for service coordination. A parent can receive the referral form by calling 937-335-7727 ext. 203 &amp; requesting one. Once completed the form can either be mailed or faxed to the FCFC office.</b></p> | <p>All referred families are offered an advocate at the initial service coordination meeting. At anytime thereafter the family can request an advocate if they chose not to take one at the initial meeting.</p> | <p>Families who disagree with something in their service coordination plan have the right to utilize the dispute resolution process. The length of time for resolution depends upon the type of dispute filed &amp; whether or not it involves the court system.</p> | <p><b>Beth Adkins</b><br/>Title: FCFC Program Coordinator</p> <p><b>Phone:</b><br/>937-335-7727 ext. 203</p> <p><b>Email:</b><br/><a href="mailto:adkinsb@tcbmds.org">adkinsb@tcbmds.org</a></p> |