

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Mercer</b>	<b>Anne Ly</b> Title: FCFC  <b>Phone:</b> 419-586-4663 Ext. 1004 <b>Email:</b> <a href="mailto:aly@ourhomefrc.com">aly@ourhomefrc.com</a>	Birth - 21, abuse, neglected, dependent, at risk, delinquent & voluntary	Self-referrals accepted & community agencies & court referrals. Agencies complete agency referral form & self referrals complete referral forms with FCFC Coordinator	<b>Parents can self refer by coming to our office at Our Home Family Resource Center. There they get their referral form &amp; give it to the FCFC coordinator when completed. Assistance can be provided to parent by FCFC if needed.</b>	Parents are automatically offered a Parent Advocate at initial intake & provided with a pamphlet containing contact information.	Please see page 18 of the Mercer County Coordination Plan	<b>Anne Ly</b> Title: FCFC  <b>Phone:</b> 419-586-4663 Ext.1004 <b>Email:</b> <a href="mailto:aly@ourhomefrc.com">aly@ourhomefrc.com</a>