

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Mahoning	<p>Rachilla Basista Title: FCFC Administrator</p> <p>Phone: 330-740-2244</p> <p>Email: Rbasista@mahoningcountyoh.gov</p>	Youth up to age 21 with multiple needs who reside in Mahoning County & whose needs or the needs of the family are beyond the capacity of one system to coordinate.	Family/guardian or system provider may contact the FCFC to discuss any possible referral. Family/guardian or system provider completes & submits a referral packet that includes a release with the signature of the parent & client (if at least 12 years of age). FCFC will review referral to determine which level of service is appropriate & will consult with parent/guardian & service provider regarding next steps.	Parents typically hear about the service coordination from other parents & professionals or through meetings/presentations in the community. Parents are encouraged to call the FCFC office to discuss their needs & determine the most appropriate level of care. If a referral packet is needed, the FCFC office will send the forms to the parent by email, mail or fax. FCFC can schedule a time to meet with the family to review the forms or the family can return the forms by email, mail or fax.	The option to have a family advocate is discussed during referral process.	Family/Agency files a letter of dispute with the FCFC Chair. A committee is assigned within 30 working days of receiving the letter. Within 10 working days of being formed, the Committee holds a separate meeting with parties involved to gather their input, preference & anticipated outcome & then a meeting with all parties for a round robin discussion to resolve the dispute. Committee reaches a decision & reports to all parties within 5 working days. If the family & parties involved agreement with the decision the process ends. If the family or parties involve disagreement with the committee decision, they can respond to the committee within 5 days. Committee notifies the FCFC Chair of the committee's decision & any response from parties involved within 10 working days of the meeting with all disputants. FCFC Chair provides notification to Juvenile Court Judge of the continued dispute within 5 working days. Juvenile Court notifies all parties & holds a hearing within 1 month. Judge makes a final ruling within 5 working days of the Hearing.	<p>Rachilla Basista Title: FCFC Administrator</p> <p>Phone: 330-740-2244</p> <p>Email: Rbasista@mahoningcountyoh.gov</p>