

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lucas County	<p>Name: Keith McWhite Title: Manager of Intersystem Care Coordination</p> <p>Phone: 419-720-5816 Email: kmcwhite@nwoca.net</p>	Children and Youth ages 0 through 21 years of age	<p>Referrals may be made by any of the public systems (Children Services, Juvenile Court, Developmental Disabilities, etc.) or their contracted providers as is the case with Mental Health.</p> <p>Parents/Caregivers may self-refer for Wraparound and or Service Coordination</p>	<p>Parents may call (419) 725-7192 for a copy of the Wraparound Referral Form or call Keith McWhite directly if they have further questions or needs assistance.</p>	This option is something that is discussed during the Wraparound and or Service Teams planning process	<p>If you disagree with an Intersystem Care Coordination decision - by the Intersystem Resource Team, Wraparound Team, Service Coordination, or Administrative, you have the right to file a dispute resolution.</p> <p>Dispute Resolution process may take up to 60-days till a final decision is reached</p>	<p>Name: David Kontur Title: LCFC Director</p> <p>Phone: (419) 725-7190 Email: dkontur@nwoca.net</p>