

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Lorain	You should contact a FCFC Family Services Coordinator at 440-284-4467	Children of families' ages 0-21 who have multi-system needs too complex for one system to handle & who would benefit from a cross-system team approach is eligible. Families facing crisis or instability due to the lack of a coordinated effort will take precedence.	Anyone may make a referral by completing a referral form & submitting it to the FCFC office.	Parents may make a self-referral by completing a referral form. Referral forms may be downloaded from www.loraincounty.us or by picking up a referral form at 40 EAST AVE, Elyria, OH 44035 during the hours of 8:00am to 5:00pm, Monday - Friday. Parents may also have a form mailed to their home address.	Parent Advocates will be offered to all families receiving FCFC Service Coordination. Parents will be linked with a Parent Advocate within the first 60 days if desired.	Parents who disagree with a decision may contact the FCFC Director at 440-284-4467. The director will schedule meeting with the parents within 7 business days to review disagreement.	Parents wishing to file a formal dispute should contact: Melissa Stefano , Title: FCFC Director Phone: 440-284-4467 Email: mstefano@loraincounty.us Parents will be required to submit a statement in writing. The FCFC Director will review the statement with the Committee & respond within 10 business days.