

# FCFC Service Coordination Matrix

<b>County</b>	<b>Who do I call</b> or email to ask about applying for Service Coordination?	<b>What ages</b> of children can receive Service Coordination & <b>what needs</b> qualify them for it?	<b>Who can refer</b> a child & how is a referral made?	<b>How can a parent self-refer</b> a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	<b>What happens if I disagree</b> with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	<b>Who do I call</b> or email to file a dispute or disagreement?
<b>Lake</b>	<p><b>Suzanne Casar</b>  <b>Title:</b> Service Coordinator/Lead Case Manager  <b>Phone:</b> 440-350-4222  <b>Email:</b> <a href="mailto:casars@odjfs.state.oh.us">casars@odjfs.state.oh.us</a></p>	<p>Children ages 0 through 21 with needs addressed through multiple systems or agencies (such as Juvenile Court, Lake County Board of Developmental Disabilities, school systems, mental health, etc.)</p>	<p>Family members &amp; professionals may make referrals. Please call Suzanne Casar, Service Coordinator/Lead Case Manager, at 440-350-4222 to make a referral.</p>	<p><b>Referral forms can be obtained by contacting Suzanne Casar, Service Coordinator/Lead Case Manager. Completed forms need to be returned to the attention of Suzanne Casar.</b></p>	<p>Advocacy information can be obtained by contacting Suzanne Casar, Service Coordinator, Lead Case Manager, by contacting Lake County NAMI Chapter at 440- 639-1200. Advocates are available to families.</p>	<p>Families may file disputes or disagreements regarding service coordination decisions with Suzanne Casar, Service Coordinator/Lead Case Manager. All disputes must be resolved within 60 days (excluding filings with the Juvenile Court). More information about the process surrounding dispute/disagreements can be obtained by contacting Suzanne Casar, Service Coordinator/Lead Case Manager.</p>	<p><b>Suzanne Casar</b>  <b>Title:</b> Service Coordinator/Lead Case Manager  <b>Phone:</b> 440-350-4222  <b>Email:</b> <a href="mailto:casars@odjfs.state.oh.us">casars@odjfs.state.oh.us</a></p> <p><b>Sally Klock, MSSA</b>  <b>Title:</b> Council Liaison  <b>Phone:</b> 440-350-4378  <b>Email:</b> <a href="mailto:sklock@lcghd.org">sklock@lcghd.org</a></p>