

FCFC Service Coordination Matrix



County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Guernsey	Heather Robertson, Creative Options Service Coordinator Phone: 740-432-9229 Email: hrobertson@guernseycounty.org	Birth – 21 Children and Families with multiple needs. Needs can be behavioral, emotional and/or physical. Needs may be identified by a child, family, school or counselor	Agencies and service providers as well as schools. Families may also self-refer. A referral is made by contact Heather Robertson at Creative Options	Parents can self-refer by contacting Heather Robertson at 740-432-9229	A parent advocate can be requested by contacting Stephanie Laube, FCFC Coordinator for Guernsey County at 740-439-2667	Contact Stephanie Laube, FCFC Coordinator for Guernsey County at 740-439-2667	Stephanie Laube, Guernsey County FCFC Coordinator 740-439-2667 uwguernsey@guernseyunitedway.com