

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Defiance</b>	<b>Julie Voll</b> Title: Coordinator, Defiance County Family & Children First Council  <b>Phone:</b> 419-782-6934 <b>Email:</b> <a href="mailto:jvoll@defiance-county.com">jvoll@defiance-county.com</a>	Any child 0-21 years of age living in Defiance County with multiple unmet needs can be referred for Service Coordination.	A parent, caregiver & community representatives including schools, juvenile justice & youth serving agencies & faith based community.	<b>The self-referral form can be obtained by contacting Julie Voll via email or phone</b>	All families in Service Coordination are offered a parent advocate.	Any disputes will be handled according to the Dispute Resolution process & will be completed within 60 days. There will be no disruption of services during this time.	<b>Julie Voll</b> Title: Coordinator, Defiance County Family & Children First Council  <b>Phone:</b> 419-782-6934 <b>Email:</b> <a href="mailto:jvoll@defiance-county.com">jvoll@defiance-county.com</a>