

# FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a <b>Parent Advocate</b> ?	What happens if I disagree with a service coordination decision? <b>How long does it take</b> to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
<b>Darke</b>	<p><b>Jody Cantrell</b> Title: Darke County FCFC Service Coordinator</p> <p><b>Phone:</b> 937-547-2903</p> <p><b>Email:</b> <a href="mailto:jcantrell@darkeprobatejuvenile.org">jcantrell@darkeprobatejuvenile.org</a></p>	<p>Children ages birth thru 21 years of age can receive Service Coordination. Children &amp; families that need help to work with local service providers to keep their family safe, to access all possible services &amp; to maintain family stability in their natural environments would be eligible for service coordination.</p>	<p>Referrals for service coordination can be made by a parent, a service provider with parent consent or a family friend with parent consent.</p>	<p><b>A parent can contact the local FCFC Service Coordinator or any local service provider that is part of the Darke County child &amp; family service network.</b></p>	<p>Parents are given information about the Parent Advocacy Program at the first face-to-face meeting with the service coordinator. The service coordinator will help the parent if needed to connect with the parent advocate supports.</p>	<p>The Darke County Service Coordination Plan includes a Dispute Resolution process to help families when disagreements occur. A parent may ask anyone on the family team or may contact the FCFC Service Coordinator directly to report the concerns. A resolution meeting is scheduled within 14 days, a written plan is completed within 7 days of that meeting.</p>	<p><b>Jody Cantrell</b> Title: Darke County FCFC Service Coordinator</p> <p><b>Phone:</b> 937-547-2903</p> <p><b>Email:</b> <a href="mailto:jcantrell@darkeprobatejuvenile.org">jcantrell@darkeprobatejuvenile.org</a></p>