

FCFC Service Coordination Matrix

County	Who do I call or email to ask about applying for Service Coordination?	What ages of children can receive Service Coordination & what needs qualify them for it?	Who can refer a child & how is a referral made?	How can a parent self-refer a child? Where can a parent get a self-referral form & who does the parent give it to when it is completed?	How can a family get a Parent Advocate?	What happens if I disagree with a service coordination decision? How long does it take to get an answer when I disagree?	Who do I call or email to file a dispute or disagreement?
Auglaize	<p>Jennifer Free Title: FCF Coordinator</p> <p>Phone: 419-738-3355</p> <p>Email: jfree@auglaizeesc.org</p>	<p>Children 0-21 can access service coordination. Qualifications include:</p> <ul style="list-style-type: none"> -A barrier to services has been identified or a service is unavailable -There is a problem with the coordination of services -The child has been removed from the home or is at risk of removal. -There is not funding available to pay for the needed services 	<p>Anyone can make a referral. Examples include parents, agencies, service providers & schools. Call 419-738-3355 to start the referral process.</p>	<p>A referral form can be obtained from the FCF Coordinator by calling 419-738-3355. The form can be mailed, picked-up or emailed & when completed returned to the FCF office for processing & reviewing.</p>	<p>All families are offered a parent advocate at the time of intake. If for some reason you are not offered one, contact the FCF office at 419-738-3355 & they will assure that one is offered & obtained if the family desires.</p>	<p>There is a dispute resolution process that can be accessed after all other means have been tried. If the dispute resolution is initiated the disagreement will be resolved within 30 days & services will continue during the process.</p>	<p>Jennifer Free Title: FCF Coordinator</p> <p>Phone: 419-738-3355</p> <p>Email: jfree@auglaizeesc.org</p>